

Made in the Mid-Willamette Valley: SERVPRO of Salem West, Lincoln & Polk Counties

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Company name: SERVPRO of Salem West, Lincoln & Polk Counties

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Business description: We specialize in the cleanup and restoration of residential and commercial property after a fire, smoke or water damage. SERVPRO® of Salem West can also mitigate mold and mildew from your home or business. We provide 24 hours a day, 7 days a week service for small to large disasters.

Employees: 17

Business specialties: IICRC Certified Fire, Water, Mold, Bio-Hazard Cleanup and Mitigation.

Business history: More than 12 years serving the Mid-Willamette Valley with local, family ownership.

What is biggest advantage of doing business in the Mid-Willamette Valley: We have been fortunate to develop relationships that are solid and withstand time.

Essential business philosophy: Treat every customer as if they were the owners themselves.

Best way to stay competitive: Provide high quality of work with the best service possible for a fair price.

What is most challenging in work: The last few years have proven to be a challenge overall economically like for most businesses.

Best business decision: Focusing on being the best mitigation emergency service provider in the Valley.

Toughest business decision: How to stay ahead of the recession.

What trends do you see happening in your industry: More and more "contractors" trying to break into the insurance-related work.



Special to the Statesman Journal
SERVPRO of Salem West, Lincoln & Polk Counties specializes in cleanup and restoration of residential and commercial property after a fire, smoke or water damage.

SEDCOR, the lead economic development agency for Marion and Polk counties, is pleased to offer you a glimpse of the multitude of products and services being manufactured and provided by local area companies. SEDCOR's membership is composed of more than 500 business and community leaders who support our mission to enhance and diversify the economy of the Mid-Willamette Valley.

Company affiliations: IICRC, SEDCOR, Salem Area Chamber of Commerce

Major clients: State Farm, The Hartford, SAFECO, Liberty Mutual, Nationwide, Mutual of Enumclaw, Travelers, AAA, All State, American Family, USAA, Church Mutual, Sedgwick, Chubb, CGI, Country Insurance, Fireman's Fund, as well as 175 other insurance companies and hundreds of real estate professionals.

For additional information contact SEDCOR at 503-584-7303 or email sappleby@sedcor.com.